



TUI Belgium

Company presentation 2024

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One of the world's leading tourism groups

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TUI Group

One of the world's leading tourism groups



TUI Groep

21 million customers, **180** destinations



Global group headquartered in **Germany**



Listed on Stock Exchange in Frankfurt



More than **20 years** of commitment to **more sustainable tourism**



60,000 employees worldwide



1200 travel agencies in Europe



400 own hotels



5 airlines, **130** planes



16 cruise ships



More than **160.000** experiences, tours and activities

More information on www.tuigroup.com



TUI values



Trusted



Unique



Inspiring



Discovering the world's diversity, exploring new horizons, experiencing foreign countries and cultures: travel broadens people's minds.

At TUI we create **unforgettable moments** for customers across the world and make their dreams come true.

We are mindful of the importance of travel and tourism for many countries in the world and people living there.

We partner with these countries and help shape their future – in a committed and **sustainable manner.**



TUI Group: three regions



Western region

Belgium
Netherlands
France

Central region

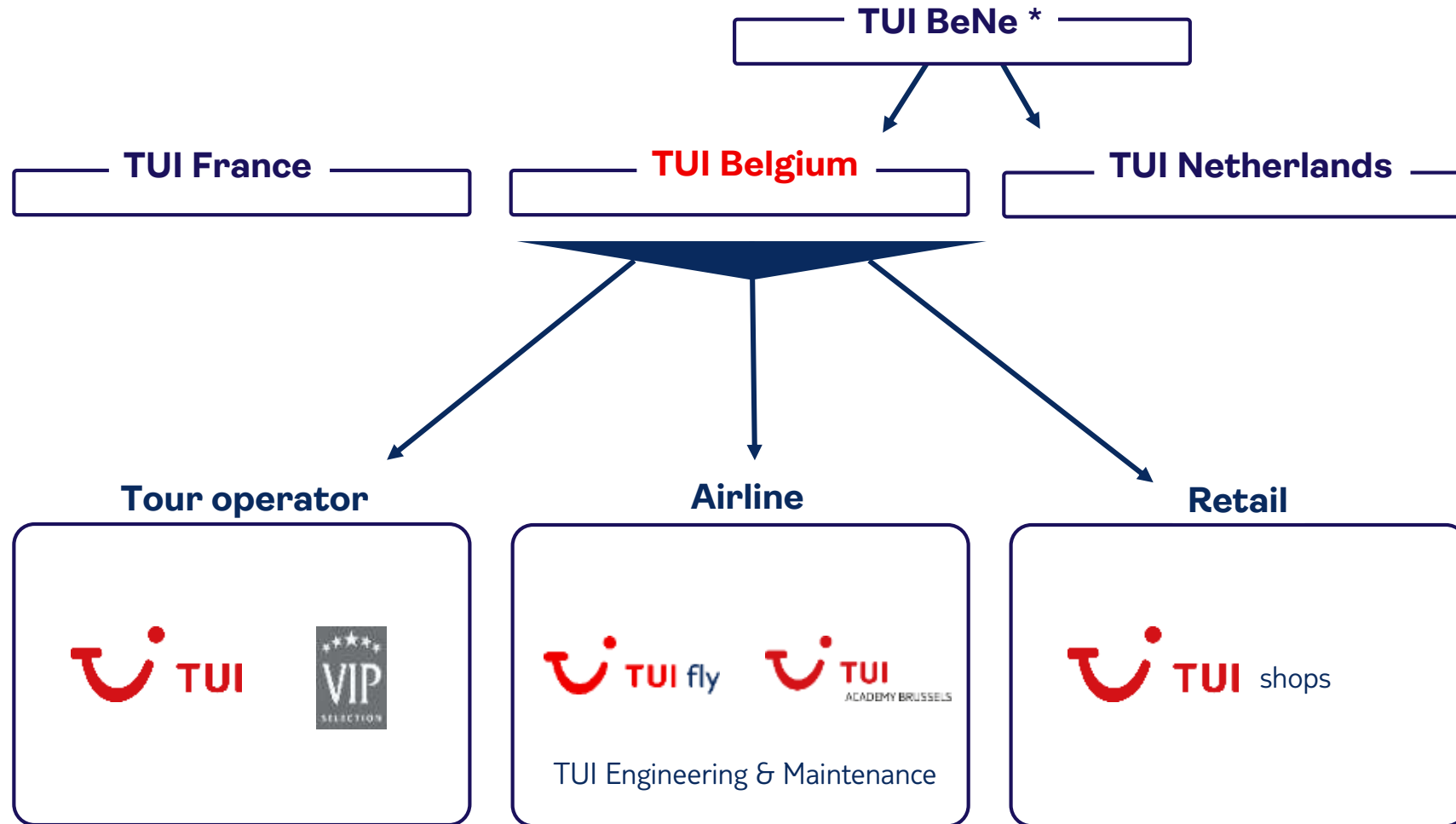
Germany
Austria
Switzerland
Poland

Northern region

UK & Ireland
Nordics
(Sweden, Norway, Finland, Denmark)
Canada



TUI Western region



* TUI Belgium and TUI Netherlands have joined forces to form TUI BeNe.



TUI BENE

In **2024**, TUI Belgium and TUI Netherlands joined forces to form **TUI BeNe**. The grouping of the activities of the Belgian and Dutch tour operator was started 10 years ago. This has progressively led to unified systems and processes. Thanks to this transformation, double work is avoided and cooperation across borders is much more efficient.

TUI BeNe has an extensive network of 238 travel agencies in various cities and municipalities. Airline TUI fly has a fleet of 31 aircraft which are used in both countries.



TUI Belgium

Headquarters and colleagues

TUI Belgium: Headquarters Ostend



TUI Belgium: Headquarters Zaventem Brussels Airport





TUI Belgium
2100 colleagues

TUI touroperator

In a glance

TUI is markt leader in Belgium

800,000 people have chosen tour operator TUI for their holidays in 2023.



TUI retail

104 travel agencies

A national coverage of 104 travel agencies.



TUI travel agencies: Personalized travel advice.

- Warm welcome.
- Information and advice.
- Source of inspiration.

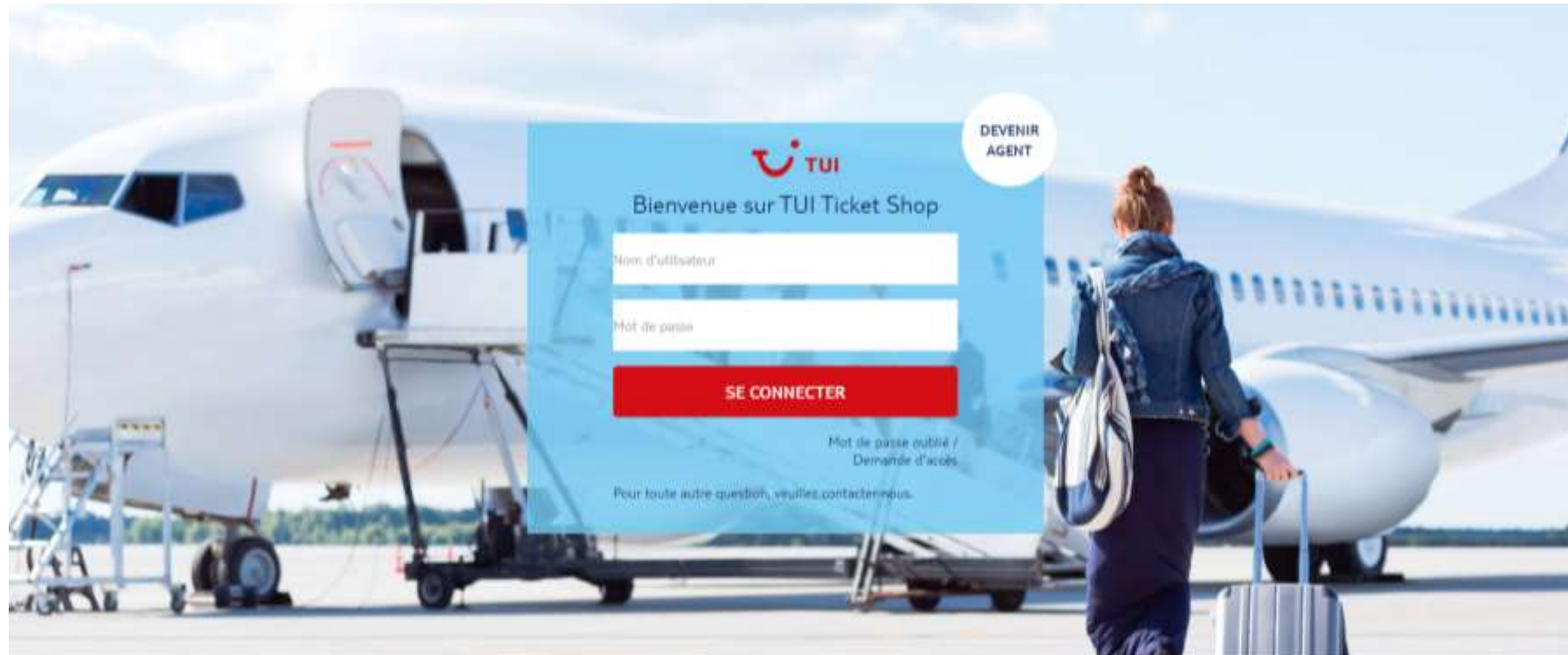


The activities of TUI Belgium include air brokerage services, provided by TUI Ticket Shop.

TUI Ticket Shop was established in 1996 and acts as an intermediary between airlines and travel agents: the company purchases tickets from airlines and negotiates on the rates with them on behalf of the travel agencies. TUI Ticket Shop also offers its customers a quick, complete and reliable booking engine.

Customer portfolio: 700 agencies in the Benelux and France.

The TUI Ticket Shop team consists of 23 employees, each of whom is specialised in his or her field.



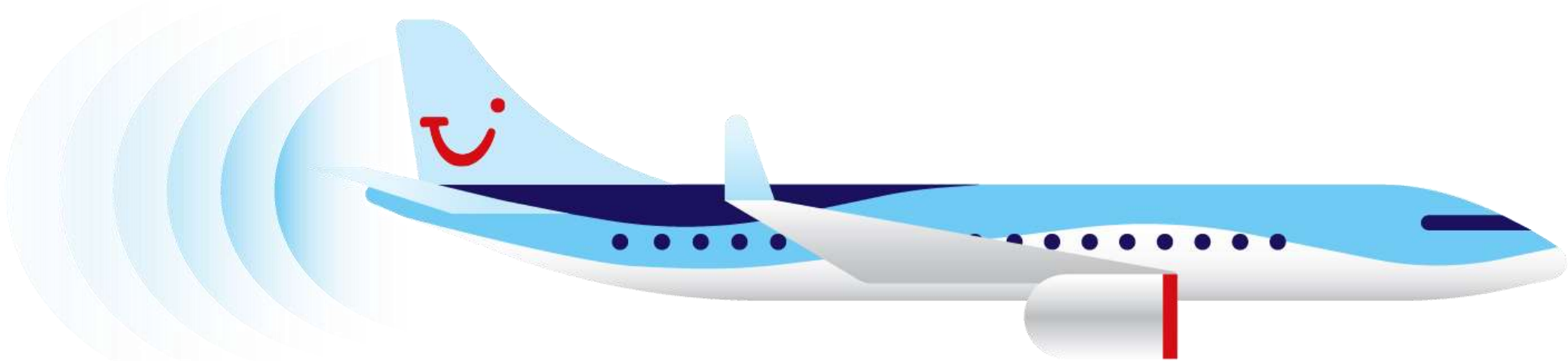
TUI fly

In a glance

Environment-friendly

TUI fly: in a glance

- ✓ Started in **March 2004**.
- ✓ **5,4 million** passagiers (2023).
- ✓ Moderne fleet of **31** vliegtuigen.
- ✓ Active in **Belgium**, The **Netherlands** and **Morocco**.
- ✓ **2300** colleagues (in all 3 markets).
- ✓ About **100 destinations** in the Mediterranean, Canary Islands, Cape Verde Islands, Africa, Red Sea, Caribbean...
- ✓ An **innovative** and **dynamic** airline company.
- ✓ The **traveller** is at the heart of its strategy.



TUI fly in Belgium



Regional based: TUI fly departs from several Belgian airports (Zaventem, Ostend, Antwerp and Liege).

TUI fly: aircraft

- ✓ 5 Boeing 787-8 DREAMLINER
- ✓ 1 Boeing 767-300ER
- ✓ 7 Boeing 737-800 NG
- ✓ 4 Boeing 737-700
- ✓ 3 Embraer E-JET E195-E2
- ✓ 11 Boeing 737 MAX

Total of 31 aircraft



TUI fly: Environment-Friendly

- ✓ Fleet renewal program
- ✓ Highest standard of comfort
- ✓ Reduced impact on the environment
- ✓ ISO 14001 certificate
- ✓ Continuous Descent Approach
- ✓ Split-scimitar winglets



**More info on
corporate.tui.be**